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 Anonymous. **Purchasing**. Boston: Dec 16, 1999. Vol. 127, Iss. 9; p. S53 (5 pages)

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 Business Editors & High-Tech Writers. **Business Wire**. New York: Oct 5, 1999. p. 1

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 Eryn Brown, Mary J Cronin, Ann Harrington, Jane Hodges, et al. **Fortune**. New York: May 24, 1999. Vol. 139, Iss. 10; p. 112 (10 pages)

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 5. **Dell Adds Premier Commerce Features to Premier Pages Service**
 Business Editors & Technology Writers NetWorld Interop 99. **Business Wire**. New York: May 12, 1999. p. 1

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 6. **Dell Uses Internet to Offer Small Business Customers Personalized Sales and Educational Programs**
 Business Editors & Technology Writers. **Business Wire**. New York: Jul 20, 1998. p. 1



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 7. **TechWorks moves into flash memory//Yahoo gets to know Austin//Dell expands Net pages//KRS finds distributor//Award deadlines loom**
 Austin American Statesman. Austin, Tex.: Apr 6, 1998. p. D.6



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 8. **Dell Extends Corporate Technology Management Tool to Small Business Customers Via the Internet; Dell Premier Page Saves Businesses Time, Money**
 Business Editors & Technology Writers. **Business Wire**. New York: Apr 1, 1998. p. 1

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9. Special Dell-ivery*Joseph E Maglitta. Electronic Business. Highlands Ranch: Dec 1997. Vol. 23, Iss. 12; p. 43 (5 pages)* [Text+Graphics](#) [Page Image - PDF](#) [Abstract](#)

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| BRS | 2 | ("5867709").pn. | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/12 11:10 |
| BRS | 0 | (lukas klencke nass).pn. | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 10:56 |
| BRS | 15 | (lukas near2 andrew).in. or (Lukas near2 george).in. or (Klencke near2 david).in. or (nass near2 clifford).in. | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 11:01 |
| BRS | 7 | (finali netsave).as. | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 11:06 |
| BRS | 2969 | (@ad<20000303).ad. and (product and configuration and (optimize optimization) and profile and component) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 14:47 |
| BRS | 380 | ((@ad<20000303).ad. and (product and configuration and (optimize optimization) and profile and component)) and (default and display and option) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 11:09 |
| BRS | 57 | (((@ad<20000303).ad. and (product and configuration and (optimize optimization) and profile and component)) and (default and display and option)) and ((sale or sell) and (advise or advice)) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 11:10 |
| BRS | 45 | (((((ad<20000303).ad. and (product and configuration and (optimize optimization) and profile and component)) and (default and display and option)) and ((sale or sell) and (advise or advice))) and (question and answer) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 11:21 |
| BRS | 3268 | (@ad<20000303).ad. and (product and configuration and (optimize customise customize customization optimization) and profile and component) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 13:36 |
| BRS | 1383 | (@pd<19990303).pd. and (product and configuration and (optimize customise customize customization optimization) and profile and component) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 13:31 |
| BRS | 2 | (@pd<19990303).pd. and product and configuration and (optimize customise customize customization optimization) and (profile and component) and (default and display and option) and (sale or sell) and (advise or advice) and (question and answer) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 13:33 |
| BRS | 17 | (@pd<19990303).pd. and product and configuration and (optimize customise customize customization optimization) and (profile and component) and (default and display and option) and (sale or sell) and (question and answer) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 13:35 |
| BRS | 42 | (@ad<19990303).ad. and product and configuration and (optimize customise customize customization optimization) and (profile and component) and (default and display and option) and (sale or sell) and (question and answer) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/08 15:41 |
| BRS | 1 | ((@ad<20000303).ad. and (product and configuration and (optimize customise customize customization optimization) and profile and component)) and (dell).as. | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 13:35 |
| BRS | 1978 | (@ad<20000303).ad. and (dell).as. | USPAT; US-PGPUB; EPO; JPO; | 2003/08/06 13:36 |

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| | | | DERWENT; IBM_TDB | |
| BRS | 24 | ((@ad<20000303).ad. and (dell).as.) and (customize) | USPAT; US- PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2003/08/06 13:42 |
| BRS | 8 | (705/\$\$).ccls. and (@ad<19990303).ad. and (product near10 configuration) and (user near5 profile) and (assistance or help) | USPAT; US- PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/08 15:42 |
| BRS | 21 | (705/\$\$).ccls. and (@ad<20000303).ad. and (product near10 configuration) and (user near5 profile) and (assistance or help) | USPAT; US- PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/08 15:43 |
| BRS | 83 | (705/\$\$).ccls. and (@ad<20000303).ad. and ((product item) near10 (customize customizing configu\$4)) and ((user customer) near5 profile) and (assist\$6 help) | USPAT; US- PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/08 15:50 |
| BRS | 6 | (6,654,726).pn. or (6,606,708).pn. | USPAT; US- PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/08 15:52 |
| BRS | 89 | ((6,654,726).pn. or (6,606,708).pn.) or ((705/\$\$).ccls. and (@ad<20000303).ad. and ((product item) near10 (customize customizing configu\$4)) and ((user customer) near5 profile) and (assist\$6 help)) | USPAT; US- PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/08 16:04 |
| BRS | 7 | (705/\$\$).ccls. and (@ad<19990303).ad. and (product near10 configuration) and (user near5 profile) and (assistance or help) | USPAT; US- PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 13:34 |
| BRS | 11 | ("5867709").pn. ("5727950").pn. ("6201948").pn. ("6144938").pn. ("6427063").pn. ("6334103").pn. ("6606479").pn. | USPAT; US- PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 14:23 |
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| BRS | 2 | ("6167383").pn. | USPAT; US- PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 15:05 |
| BRS | 10 | (finali).as. | USPAT; US- PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 14:36 |
| BRS | 2513883 | (@ad<20000303).ad. and (product and configuration and ((shopper or user) near5 profile) and (sale near5 (assistance help))component) | USPAT; US- PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 14:48 |

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|-----|----|---|---|------------------|
| BRS | 19 | ((@ad<20000303).ad. and (product and configuration and ((shopper or user) near5 profile) and (sale near5 (assistance help))) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 14:49 |
| BRS | 14 | (705/\$\$).ccls. and (@ad<20000303).ad. and (product and configuration and ((shopper or user) near5 profile) and (sale near5 (assistance help))) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 14:50 |
| BRS | 18 | (705/\$\$).ccls. and (@ad<20000303).ad. and (((shopper or user) near5 profile) and (sale near5 (assistance help))) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 14:51 |
| BRS | 38 | (705/\$\$).ccls. and (@ad<20000303).ad. and (price near5 sensitivity) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 14:52 |
| BRS | 11 | (705/\$\$).ccls. and (@ad<20000303).ad. and (price near5 sensitivity) and (history log) and ((user shopper buyer) near5 profile) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 14:55 |
| BRS | 2 | (5,758,257,).pn. | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 14:54 |
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| BRS | 0 | ("09009401").ap. | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 15:02 |
| BRS | 5 | ("009401").ap. | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 15:02 |
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| BRS | 2 | ((("6167383").pn. ("6038597").pn.) and (history question log) | USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB | 2004/10/13 15:05 |